



Colin's Bridal

Bridal Outfitter

Mission statement:

In this time of overpriced gowns it is important to provide dresses of equal quality at a more affordable price. Colin's Bridal focuses strongly on customer service making every bride no matter her age, size or budget seem special and showing that we have a genuine enthusiasm for what we do. All of the promotions through North Cornwall and South Devon are focused on particular attention to customers needs and provide a wide choice to suit all styles and tastes and provide other services such as alterations making it an easier process for the customer. Accessories of a good quality are also to be provided to ensure customer's whole needs are met.

www.colinsbridal.co.uk

Customer comments:

"I was so pleased that I found Colin's Bridal as they made me feel very welcome and comfortable. I visited many other shops and they made me feel un-comfortable and some even didn't acknowledge me."

"All the staff are so helpful and a delight to talk to. Everything went well and stress-free. I have told so many people about Colin's Bridal and would recommend them every day of the week."

"Their new shop is amazing as well and they make you feel like you are worth a million pounds."

"A brilliant caring service right to the end. Thank you so much for all your help and advice. I have recommended you to all my friends."

"Really impressed with the service provided, nothing was too much trouble. Every time I visited, no matter what day or how busy, I received a one-to-one service, personalised for me & time was never an issue."

"Once I had chosen my dress I realised I could purchase it slightly cheaper in another bridal shop, Colin's Bridal not only matched the price but beat it, then offered a further 5% off by settling the bill within 13 weeks."

"I bought my shoes, veil, tiara, bridesmaid's tiara's and my mother's shoes and handbag at Colin's Bridal due to the great choice. I had my bridesmaids dresses altered (even though I had not bought them from Colin's bridal). Colin's Bridal stored my bridesmaid dresses until the day before my wedding. They steamed by bridesmaid dresses and my mother's outfit free."

“the service was excellent and I was always made very welcome at the shop. Appointments were easy to arrange at a time to suit me. The range of dresses available was good and I loved my lacy fishtail dress!”

“Personal service and wonderful attention to detail. Samantha was particularly helpful and they deliver a very personalised, calm and professional service. Very much appreciated in the lead up to our big day!”

“The staff were very helpful and listened and adhered to my requests”

“Colin’s bridal is local to me which was a plus. I spent hours in the shop on my first visit and the staff were so kind to me. On choosing my dress and then the bridesmaid dresses they were fantastic at keeping in contact to let me know when they were in etc...

I had no worries about the dresses as they had them sorted in plenty of time.

Fabulous service with a great range of bride and bridesmaid dresses”

“I arranged my wedding in less than 4 months due to my mum being diagnosed with terminal cancer. Being a larger size (18-20) dress shopping was a nightmare for me until I went to Colin’s Bridal. Here I was not laughed at for saying my wedding was in 4 months and told that it would be hard to get me a dress because I was not an ‘off the shelf / in stock size’ (yes you did read correctly I was laughed at!). Sam and the rest of the team just said that’s not a problem and I found the perfect dress, which they managed to order in (in plenty of time for me to have some fittings!). They put me completely at ease and they did anything they could for me. Thanks to Colin’s Bridal I had the perfect wedding day that my mum was able to be there to witness. Words cannot describe how wonderful they and caring the team are!”

“Always welcoming and accommodating to both myself and my bridesmaids: all the staff were extremely friendly and made me feel special, despite all the other brides in the room. Assisted me to find just what I wanted, yet all within budget. Great new premises, too!”

“Very professional but very helpful. A very large choice from a small outlet. Fitting and alterations all done on time and to a high standard. Nothing was too much trouble. An enjoyable experience.”

“Excellent service, very friendly staff, lovely shop. Have recommended to many of my friends, whom are currently purchasing dresses from Colin’s bridal. My sister-in-law (to be) has even brought her shoes from Colin’s bridal as she couldn’t find what she was looking for in Ireland where she lives!..x”

“Colin's Bridal were excellent. Nothing was too much of a problem for them. Anything needed, wanted or required could be accomplished. Made the wedding day easy.”

“All staff were very helpful. I got my wedding dress from here. When Mum asked for help with shoes and bags to match her dress they were extremely helpful and we got them there as well. I have recommended them to people I know getting married since. They couldn't do enough for me.”

“Colin's Bridal made me and my daughter feel so welcome, I was a nervous wreck walking in (although its most brides dream to try on dresses it was not something I was looking forward to). They were very friendly and helped me with my choice, and when I couldn't find a jacket I liked (I was having a winter wedding) they found and made a jacket just for me. I would recommend these to anyone!”

“Sam and all the other girls are so dedicated to their jobs. Out of every bridal shop I visited none of them can compare to Colin's bridal, it is the Best. Me and my family have never felt so welcome, they helped me found the dress of my dreams and we were able to have all six bridesmaids dresses ready even the ones for the girls that lived so far away. The staff were also happy to help my husband when he phoned up for advice on where to get make up done etc. My dress looked beautiful on the day and they make sure that you are always happy and meet all your needs they are real professionals who care. I have to say that on the last day of my fitting I felt quite emotional, but I shall be back as my dress needs cleaning and boxed up and so I can share my wedding pictures with them then.”

“Absolutely fantastic service. One of my bridesmaids had a fitting the day before the wedding and had lost so much weight the dress fell off! But within an hour they had sorted it and it was perfect!”

“I purchased four bridesmaids dresses and matching cravats/hankies. The shop was very comfortable and pleasant. Staff were friendly and helpful. Overall a good service.”

“All the girls at Colin's were lovely. They made me feel very at ease and did everything they could to make sure I had my perfect wedding dress and accessories. Sam went that extra mile to ensure I got my dress despite it being withdrawn from their range and I cannot thank her enough for all her efforts. I really appreciated their friendly approach to selling dresses rather than the pretentious method used by so many other dress shops. Katie was also able to customise my dress with extra beading to make it just to my taste - it was stunning work. They are all special and talented girls.”

“Excellent! I cannot fault the service we received from Colin's Bridal. They were so welcoming and helpful. I had 7 bridesmaids to accommodate and the staff were just brilliant. They knew exactly what I was looking for. They had a huge range to choose from, I felt spoilt for choice. The dresses were amazing! They arranged everything for us including the adjustments (all 8 of us), the cleaning and they even helped me order a special box to keep my dress in. Their newly refurbished shop made the experience even more special. I would definitely recommend them as the top bridal shop to visit. Thank you so much to all the staff.”

"I cannot fault the service I received at Colin's Bridal at all, I went there on a recommendation and was not disappointed. From the moment we stepped into the shop we were made to feel welcome and at ease, the staff were both very friendly and professional. There was no pushy sales talk but genuine interest and passion to help and advise me."

"I really couldn't have asked for more, Sam kept me totally informed as to when my bridesmaid dresses, shoes and tiara would arrive and did her up most to ensure that everything would be perfect for my big day. The bridesmaids looked absolutely perfect, thanks to Sam's dedication and perfection"

"I would not hesitate in recommending her services to other people, she did a truly fantastic job."

"The staff at Colin's Bridal were amazing, they were all so helpful! Sam was brilliant, she was so patient; I think i tried on nearly every dress but she said we had to find the one that made me feel perfect and she did! The new room and layout is immaculate and from the moment you step inside you're made to feel so special. I am so pleased i found Collins Bridal to help me find the perfect dress (i was struggling) and to provide me with the advice and support I needed at what was getting to be quite a stressful time. They altered my dress and even replaced the zip with a lace up to fulfill a dream. I felt like a princess on my day and that was all due to Sam and her team!"

"Excellent service provided in a warm, friendly and relaxing atmosphere. Very professional at all times and nothing was too much trouble."

"The staff at Colin's Bridal were fantastic. Nothing was too much trouble, and when it came to alterations they were just as keen as I was to see that everything was perfect. They were very flexible with appointments, which meant I didn't need to take any additional time off work. I would not hesitate to recommend them to another bride-to-be!"

"Very attentive, friendly and professional service at all times."

"I bought my bridesmaids dresses from Colin's bridal in Callington for my wedding in September. I have to say that I had the best service from this shop than any other in my quest for bridesmaid's dresses. The staff were helpful and friendly."

"They sent me swatches and answered all my questions and queries, they knew who I was when I called, which made the service feel personal. I would highly recommend Colin's bridal for anybody looking for a truly individual bridal service."

"The service was excellent, nothing was too much trouble. I felt very relaxed and in safe hands from the minute I walked in the shop. I went to some other shops to compare dresses and the service didn't compare. I can't thank them enough for all they did."

"I could not have asked for more help when buying my wedding dress. All staff were very helpful and friendly and made me feel very relaxed. The service was impeccable and the shop is exquisite. I have already recommended

Colin's bridals to many people. Thank you for all their effort and help to help me have the best wedding dress I could have hoped for!"

"They were very friendly and helpful the lady was off ill and still managed 2 get my dress ready on time"

"All the staff at Colin's Bridal were extremely friendly and professional at all times. They couldn't do more to ensure choosing my dress was an amazing experience. I cannot fault them. They had a great selection of dresses for all budgets and did not make you feel uncomfortable about how many you tried on, or how many times you went in. It was great not to have to make an appointment to do this. The new premises is absolutely beautiful as well. I could not recommend them highly enough. There is nothing negative to say and no way they could improve on the perfect service they provide."

"They were fantastic. The bridesmaids loved their dresses and they fitted perfectly. They even fixed my dress that had been poorly made and that I had brought elsewhere, something they didn't have to do. They relined it and fitted it, doing everything they could to ensure I was happy with the finished result. excellent service and would recommend to anyone."

"Samantha from the store came to my house on the morning of the wedding, because I was anxious about doing up my corset. She did this without charge and made me feel very at ease."

"Fantastic shop, the ladies are so kind and extremely helpful, nothing is too much bother. All the staff at Colin's Bridal made my 'dress shopping' a happy, joyful and easy experience. Many Thanks to them all."

"Colin's Bridal's were amazing, I got my wedding dress and all 3 bridesmaids dresses from them. Their service was fantastic and everyone was so helpful and kind. The new shop is very beautiful a wonderful job done."